

THE NEW CAR WASH APP

Manage your **ULTIMATE PASS** or **FLEX PASS** conveniently **from your phone**

- Start your preferred wash package (Touchless or Cloth) from the comfort of inside your car*†
- Track your pass balance, activity and usage and get notifications when your pass is about to expire
- Receive BONUS offers from Shell
- Use on multiple phones, share with your family (maximum 3 devices)††
- Car Wash Locator showing open and closed car washes near you

NEW SINGLE ULTIMATE CAR WASH REWARDS

- Purchase a single ULTIMATE CAR WASH and record the receipt in the app

PLUS

You'll receive one **FREE ULTIMATE WASH** for every 5 ULTIMATE WASHES you record in the app

*For wash locations that offer both wash packages only. For sites that only offer 1 type of wash, you will receive that type. ††Must use same sign in credentials if adding to multiple devices. A maximum of 3 devices may be active at any time.

DOWNLOAD THE **NEW SHELL** CAR WASH APP TODAY

Visit www.carwash-app.com or scan this QR code with your phone



APP SET-UP AND PASS USE

1. Download the APP to your mobile device.
2. Open the APP and follow the steps to register.
3. Follow the steps shown in the APP to load an ULTIMATE 30 DAY or FLEX Pass or record your single ULTIMATE wash purchase receipt.
4. Tap the locate icon to find one of our 100+ Shell car washes.
5. Once onsite, slowly advance to the keypad at the car wash entrance.
6. Ensure the green arrows are flashing on the keypad; you will see a "START WASH" button appear on your APP.
7. Press the "START WASH" button to activate the wash; or you can swipe your car wash pass card on the keypad to activate the wash.
8. If you are collecting single ULTIMATE washes, continue adding receipts until you have input 5 different receipts. At this time, a FREE ULTIMATE wash will be awarded and made available to you in the APP.

For more information, visit www.shell.ca/carwashpass or scan this QR code with your phone



If you do not wish to download the app you can visit us online at www.shell.ca/carwashpass and manage your car wash pass via the website. You cannot reload your car wash pass when it reaches zero washes through the app. You must reload the car wash pass card in store and then reload it in the app. App available for use on the following: Apple: iPhone 6 or greater with iOS 11 or higher. Android: Nexus 6 and Galaxy S6. Blackberry: Not available.



THE ULTIMATE CAR WASH GUIDE

Your guide to keeping your car looking great and operating safely year round.



WASH HOW YOU WANT

CHOOSE SOFT TOUCH OR TOUCHLESS

BASIC	
Presoak, High Pressure Rinse & Dry	✓
Underbody Wash & Tri-Colour Conditioner	
Wheel Cleaning & Shield	
Bug-Away or Winter Wash Treatment	
DELUXE	
Presoak, High Pressure Rinse & Dry	✓
Underbody Wash & Tri-Colour Conditioner	✓
Wheel Cleaning & Shield	
Bug-Away or Winter Wash Treatment	
ULTIMATE	
Presoak, High Pressure Rinse & Dry	✓
Underbody Wash & Tri-Colour Conditioner	✓
Wheel Cleaning & Shield	✓
Bug-Away or Winter Wash Treatment	✓

PLUS

Record 5 single **Ultimate Washes** in the new Shell Car Wash App and you'll be awarded a **6th one FREE!**

BUY MORE, SAVE MORE WITH SHELL ULTIMATE WASH PASSES

THE ULTIMATE FLEX PASS **PASS**



BUY 5, 10 or 20 WASHES. WASH WHEN YOU WANT.

The **Ultimate Flex Pass** offers both savings and convenience. Purchase a **Flex Pass in 5, 10 or 20** wash increments, and use whenever you want. The more you buy, the more you save.

PLUS

Get a **FREE Bonus Wash** when you load your first Flex Pass** in the new Shell Car Wash App, and another every time you reload (within 7 days of using your last wash.***)

Ultimate Flex Passes are non-refundable and may not be redeemed for cash. Lost or stolen Passes will not be replaced. This Pass is redeemable for FIVE (5), TEN (10), or TWENTY (20) Touchless or Soft Touch Ultimate car washes as selected by customer at time of purchase, at participating Shell car wash locations in British Columbia, Alberta, Saskatchewan, Manitoba and Ontario only. It has an expiry date of 1 calendar year (365 days) from date of first use in the provinces of British Columbia, Alberta, Manitoba and Ontario. For a full list of participating sites please visit www.shell.ca/carwashpass. Shell reserves the right, in its sole discretion, to amend or cancel the Pass at any time. To use the Shell Car Wash APP please follow the instructions in the APP. Additionally, all Shell Car Wash APP Terms and Conditions shall apply. For questions: 1-800-661-1600 or generalpublicenquiries-ca@shell.com.

BONUS CAR WASH REWARDS

*Consumer will receive one Bonus wash after purchasing and registering 5 Ultimate Car Washes. Consumer will receive one (1) Bonus Ultimate Car Wash upon successful registration of five (5) Ultimate Car Washes in the Shell Car Wash APP. Offer cannot be redeemed for cash. Valid at participating Shell locations in the provinces of in British Columbia, Alberta, Saskatchewan, Manitoba and Ontario. For a limited time only. Subject to availability. Offer cannot be combined with any offer.

**Consumer will receive one Bonus Wash for registering their FIRST Flex Pass or 30 Day Pass (new addition to the app). Consumer will receive one (1) Bonus Ultimate Car Wash upon successful registration online or at the Shell Car Wash APP of a new Flex Pass (5, 10 or 20) or a new 30 Day Pass. Offer cannot be redeemed for cash. Valid at participating Shell locations in the provinces of British Columbia, Alberta, Saskatchewan, Manitoba and Ontario. For limited time only. Subject to availability. Offer cannot be combined with any offer.

***Consumer will receive one Bonus Wash for Reloading an Ultimate Flex Pass or 30 Day Pass. Consumer will receive one (1) Bonus Ultimate Car Wash upon reloading their registered Flex Pass (5, 10, 20) or 30 Day Pass within 7 days of the last original wash. Offer cannot be redeemed for cash. Valid at participating Shell locations in the provinces of British Columbia, Alberta, Saskatchewan, Manitoba and Ontario. For limited time only. Subject to availability. Offer cannot be combined with any offer.

GENERAL TERMS & CONDITIONS

Valid at participating Shell Car Wash locations in British Columbia, Alberta, Saskatchewan, Manitoba and Ontario. For a full list of participating sites, please visit www.shell.ca/carwashpass. Please keep your card safe. If you lose your card, there will be no refunds or replacement cards issued. For any questions, please ask site staff for assistance or contact 1-800-661-1600 or generalpublicenquiries-ca@shell.com. Shell Canada reserves the right to withdraw or terminate these offers at any time without prior notice. The trademarks that appear are the property of their respective trademark owners.

THE ULTIMATE 30 DAY PASS **PASS**



WASH YOUR CAR EVERY DAY.

Keep your car looking perfect. The **Ultimate 30 Day Pass** allows you **ONE Ultimate Wash** every calendar day, for 30 days from the first wash.

PLUS

Get a **FREE Bonus Wash** when you load your first 30 Day Pass* in the new Shell Car Wash App, and another every time you reload (within 7 days of expiry.***)

Ultimate 30 Day Car Wash Pass starts upon redemption of the first car wash service (which may or may not occur on the date of purchase). The Pass is redeemable for a maximum of ONE (1) Touchless or Soft Touch carwash per calendar day for 30 days. Only Ultimate Washes may be redeemed. This pass is non-refundable and may not be redeemed for cash. Lost or stolen passes will not be replaced.

This pass is redeemable for a maximum of one Touchless or Soft Touch Ultimate car wash service per calendar day, during the activation period, at participating Shell car wash locations in British Columbia, Alberta, Saskatchewan, Manitoba and Ontario. For purposes of this Pass, "activation period" means a period of 30 consecutive calendar days during which this Pass remains valid and redeemable for car wash service. Calculation and duration of the activation period shall begin upon redemption of the first service. The duration of the activation period is non-negotiable and shall not be extended in the event that a particular Shell car wash location is closed or otherwise unable to provide car wash service. Shell reserves the right, in its sole discretion, to amend or cancel the Pass at any time.